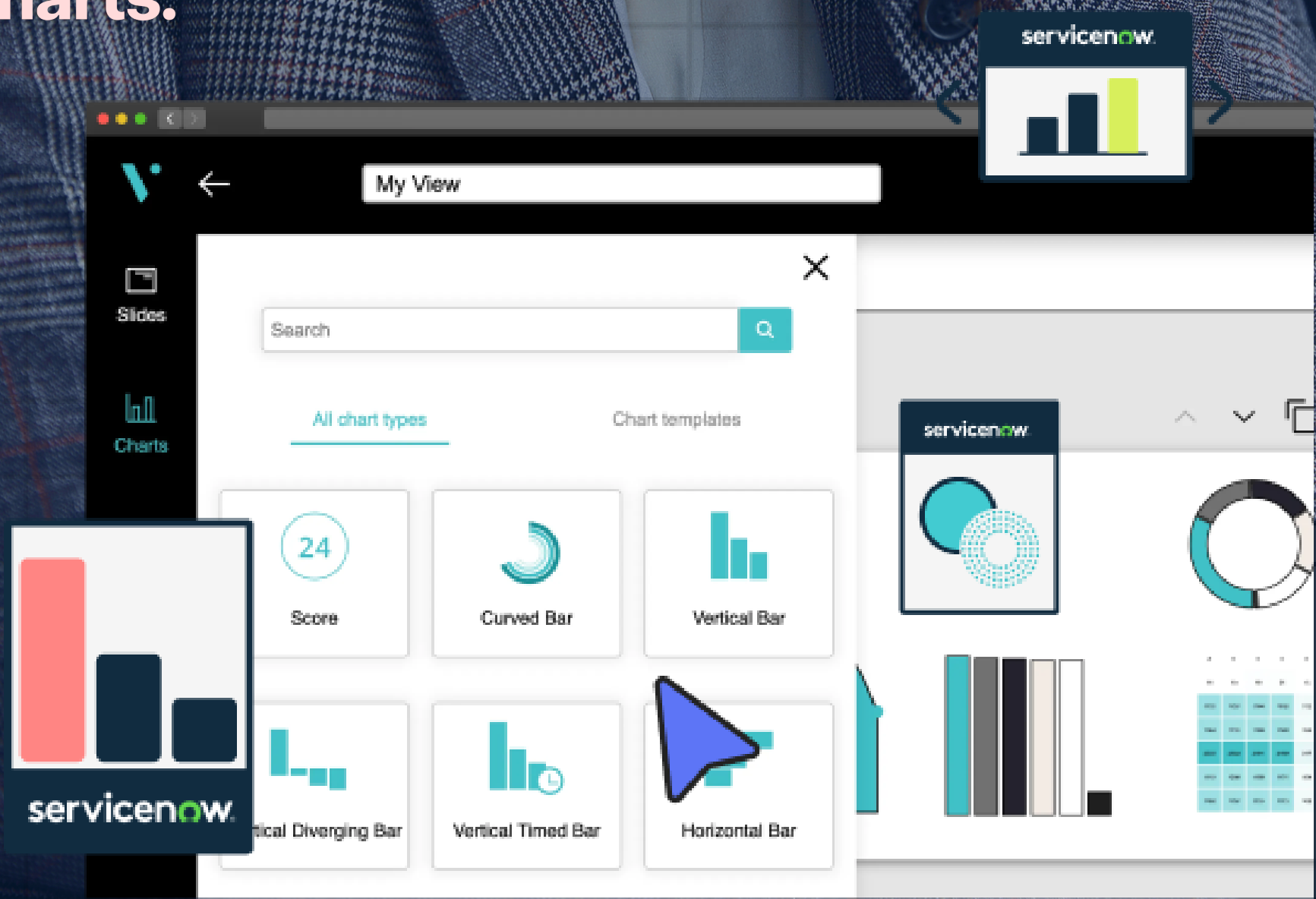# VividCharts

How CDW saves millions of dollars a year on manual ServiceNow client-facing reporting.

Scale your MSP reporting with VividCharts.

The Business Review Problem

- QBRs created with exported ServiceNow data **take too long** to create

- Report creation is **manual** and susceptible to human error

- QBRs are **not standardized or scalable**

CDW needed a way to **automate.**

VividCharts

MANAGED SERVICES CASE STUDY

The Path to Automation

- CDW identified the ServiceNow data, charts and reporting that needed to be automated

- They selected **VividCharts** for in-platform report automation, gaining access to expanded chart libraries and templates

- They identified what Phase 1 of report automation should look like and got started

Start small & iterate.

VividCharts

MANAGED SERVICES CASE STUDY

Business Review Automation Stats

60+ Visualizations Automated

20,000 Hours of Manual Reporting Automated

$2.6M in Resource Hours Saved Annually

"AWESOME"
–CDW CSM

VividCharts

"

Wide-sweeping automation projects can feel daunting, but they don't have to be. Start small and narrow your focus. Choose the right tools. Expand and iterate over time.

LUKE GRIFFITH
CUSTOMER EXPERIENCE
SPECIALIST-CDW

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Ready to automate your ServiceNow reporting?

Contact us today to get started!

BOOK A DEMO

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